

Frequently Asked Questions – December 9, 2010

Has anyone taken action against BBG?

Yes, on March 12, 2010, North Carolina resident Brandon Evans filed a class action lawsuit against BBG Communications, Inc. in the United States District Court for the Southern District of California. Mr. Evans is represented by the attorneys identified below. A copy of the lawsuit may be viewed at www.kkbs-law.com/currentcases.html.

What is this class action case about?

The lawsuit claims that BBG engages in unfair business practices by charging undisclosed fees in connection with payphone telephones it operates and services. The case seeks restitution and injunctive relief on behalf of the class.

What is the status of the case?

On November 17, 2010, the Court denied BBG's second motion to dismiss. As of the date of this notice, no discovery (information exchanged by the parties) or other significant actions have taken place. Discovery will begin in early 2011.

What does this case mean for me?

You are a *putative* class member if, on or after March 12, 2006, you placed a telephone call from a BBG serviced payphone from any destination to a destination within the United States.

At some point in the future, the attorneys ("Class Counsel") for Evans (the "lead plaintiff") will make a motion asking the court to certify a class. The court can either grant or deny the motion. If the Court denies the motion, the case may only proceed on behalf of the lead plaintiff and not on behalf of putative class members. If the Court grants the motion, a notice will be sent to putative class members notifying them that they may participate in the class action if they wish. You do not have to decide whether to join the class until the Court certifies the class.

How can I join the case?

There is nothing to do at this time to join the case because the determination as to whether it will proceed as a class has not been made. It is important, however, to provide updated contact information to the attorneys handling this action so that you will be apprised of the status of the case, including class certification, when the court directs notices to be sent.

Will it cost me anything to participate in the class?

No. The attorneys are advancing all litigation costs and expenses. These fees and costs will be recouped at the end of the case from the recovery, if a recovery is achieved.

How long does a class action typically take?

It will likely take approximately one to three years until the case concludes either through a settlement, by judgment or by dismissal. But this is only an estimate. Some cases take longer, especially when there is an appeal, while others take significantly less time if a settlement is reached early in the case.

What can I expect to recover?

In a class action, a court can award the same or similar relief as in individual lawsuits. In this case, the goal is to recover all amounts the Court determines BBG unfairly charged. Your actual recovery could be significantly less if the case is settled before trial. Furthermore, attorney's fees and the costs of the lawsuit will be deducted from the recovery.

How can I help?

Class Counsel is continuing to investigate this matter and would like to gather information from you about BBG's practices. Please complete the attached questionnaire and return it to Class Counsel either by mail, facsimile, or email. For your convenience, you may cut and paste a completed questionnaire into an e-mail response.

IF YOU MOVE OR CHANGE ADDRESSES, PLEASE NOTIFY CLASS COUNSEL IN WRITING SO THAT ANY FUTURE NOTICES, INCLUDING NOTICES FROM THE COURT, CAN BE PROMPTLY DELIVERED TO YOU.

CLASS COUNSEL
Eric J. Benink, Esq.
Krause Kalfayan Benink & Slavens, LLP
625 Broadway, Suite 635
San Diego, CA 92101
(619) 232-0331 Ph.
(619) 232-4019 Fax
eric@kkbs-law.com

PLEASE BE ADVISED THAT THIS IS NOT A COURT-ORDERED NOTICE

BBG QUESTIONNAIRE

NAME: _____

ADDRESS: _____

PHONE NO. _____

E-MAIL _____

**DATE OF
CALLS(S)** _____

**CITY, COUNTRY
WHERE CALL(S)
MADE** _____

**CITY, STATE OF
CALL DESTINATION** _____

**AMOUNT OF
CHARGES** _____

**NAME OF PARTY
THAT BILLED YOU
APPEARING ON
CREDIT CARD/
BANK STATEMENT** _____

**TELEPHONE NO.
OF PARTY THAT
BILLED YOU
APPEARING ON
CREDIT CARD/
BANK STATEMENT** _____

QUESTIONNAIRE CONTINUES ON NEXT PAGE

**DISCLOSURES OR
STATEMENTS REGARDING
CHARGES AT
TIME YOU PLACED
CALL (e.g. POSTED ON
PAYPHONE OR PROVIDED
BY OPERATOR)**

**STEPS YOU HAVE
TAKEN TO CHALLENGE
CHARGES (IF ANY) AND
THE OUTCOME**

**OTHER INFORMATION
YOU BELIEVE WOULD
BE HELPFUL TO
CLASS COUNSEL**
